

# MOBILITY DESKTOP

Leveraging your existing store infrastructure to deliver the best combination of power and efficiency



Mobility Desktop is a PC-based platform that utilizes the store's existing IT infrastructure to give operators and retailers total flexibility. Mobility Desktop leverages the PC's processing power to deliver faster transactions while supporting multi-tasking, to get customers on their way sooner. As with Touch2, Mobility Desktop maintains customers' privacy by transforming data between phones, without storing any data on the PC or the unit itself.

# WHY MOBILITY DESKTOP IS RIGHT FOR YOU?

Leverage existing in-store infrastructure, including ability to easily upgrade hardware

Leverage the speed of a wired connection

Perform the full range of Mobility services

Support full range of feature phones and smartphones

Supports the widest range of Mobility diagnostic tests

Built for rigors of a commercial environment, such as gold-plated USB ports for longevity

## MOBIOLOGY DESKTOP PHONE CONNECTOR SPECIFICATIONS

USB ports	3x USB2.0 ports with 1A per port: Target side, Source side, Aux
Serial	2x Special serial port for feature phones connection: Target side, Source side
SIM	Built-in multi SIM reader for 2FF cards
Wireless connectivity	BT: internal certified USB module based CSR CSR8510, Bluetooth® v4.0, dual mode operation
Power	ACDC desktop adapter input 80V-240V 50Hz-60Hz output 12V 2A
Costume	NFC internal TAG 2   Colored Plastics 2   White label
Cooling	Passive
Case material	Coated plastic 50%ABS+50%PC
Enviromental	ETSI EN 300-019   Storage -25°C to +55°C class 1.2   Transportation -25°C to +70°C class 2.2 (in package only)   Operation 5°C to +40°C class 3.1   Humidity 5% - 85% not condensing
Dimensions	126mm (W) x 129mm (D) x 39mm (H)
Weight	230 gr.

## MOBIOLOGY DESKTOP SYSTEM REQUIREMENTS

SPECIFICATIONS	MINIMUM	RECOMMENDED	RECOMMENDED FOR FLASHING
Processor	1GHz processor	2 GHz processor or faster	1GHz processor
System memory	1GB RAM (32-bit) or 2GB RAM (64-bit)	2GB RAM (32-bit) or 4GB RAM (64-bit)	1GB RAM (32-bit) or 2GB RAM (64-bit)
Free disk space	16 GB free disk space	32 GB free disk space	16 GB free disk space
LAN connection	Ethernet / Wi-Fi connection		
Screen resolution	800 x 480 pixels 32bit color quality	1024 x 769 pixels or more, 32bit color quality	
Free USB Ports	1 USB 2.0 ports, recommended on the rear of the PC		
Operating System	Windows XP, Windows 7 (32 or 64 bit), Windows 8 (32 or 64 bit)	Windows 7 (32 or 64 bit), Windows 8 (32 or 64 bit)	
Microsoft .NET Framework	Microsoft .NET Framework 4 and above		
Bandwidth for diagnostics	1.5 Mbit/s	5Mbit/s or faster	

# SERVICES

Mobility's Services help Operators and Retailers to deliver easier and more efficient customer care



## Omni-Channel Diagnostics

Fast identification and resolution of mobile phone problems across all customer touch points



## Automated Phone BuyBack

Automates the phone buyback process to provide the most accurate quotes for improved take-up rates



## Content Transfer

Quickly and securely transfer each customer's mobile life to their new device in-store, at home or both



## AppLoader

Automate the distribution of mobile apps to enhance in-store customer experience and boost revenues



## Secure Wipe

Protects customers' private data by completely erasing all user data before separating from an old phone



## Analytics

Gain actionable insight into KPI's for better decision making across your business with dynamic reports and dashboards

## ABOUT MOBILOGY – AN ESW CAPITAL COMPANY

Mobility is a world leader in providing Operators, Retailers, Aftermarket Service (AMS) Providers and Enterprises, with advanced mobile lifecycle solutions to enhance the customer experience, increase revenue, improve satisfaction, enhance security and reduce cost.

With delivery channels in-store, on-device and over the web, customers can take advantage of Mobility's full suite of mobile lifecycle solutions: diagnostics, phone-to-phone content transfer, backup, restore, wipe, automated phone buyback, and application and content delivery. In addition, Mobility offers monitoring, statistics and analysis of all activities.

Mobility's global leadership is demonstrated through its deployment of over 75,000 units at more than 100 mobile operators and retailers globally, representing well over 50,000 outlets handling hundreds of millions of transactions per year.

[www.mobility.com](http://www.mobility.com)